

Keeping your household warm during Winter

Winter can be a very challenging time for households within the United Kingdom. Christmas might also be a difficult time for individuals, as this period of time may be overwhelming to households with vulnerable qualities. We, at SP Energy Networks, are here to support every vulnerable household which may struggle with fuel poverty and other factors during this winter - our additional services are free of charge. Allow our team to offer you support during this time of the year.

Benefit from our Caring Network



At SP Energy Networks it's our job to make sure that you have electricity 24 hours a day, every day of the year. When you don't have electricity, our teams of dedicated engineers will ensure that power is restored to you as quickly as possible, even in the worst of weather conditions. Just to clarify, we are not the same company that you pay your energy bills to, that is your energy supplier.

Keeping your house warm during Winter



We work with various partners to ensure that we provide our customers with the best service and support. Our partners include Home Energy Scotland, LEAP and your local Fire & Rescue Service.

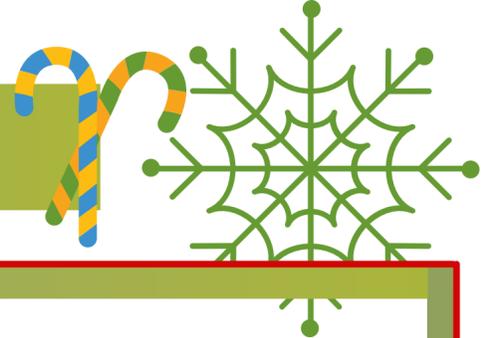
If you feel that you would benefit from our additional services, please contact one of our advisors who will be more than happy to support you with your enquiry.



Please do not hesitate to contact us on **0330 10 10 154**

Let us make this Christmas more merrier for you

What Services do we Offer?



Help in a
Power Cut



Help for
Dementia



Energy Efficiency
Advice



Best Tariff



Befriending
Service



Helping
Carers



Debt Advice



Friendship &
Hot meals



Benefits
Advice



Staying Safe at
Home



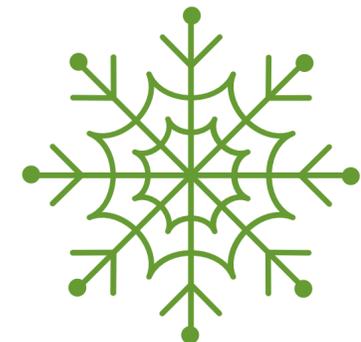
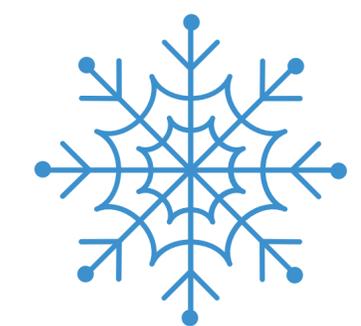
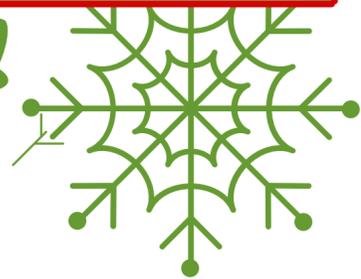
How did our services impact Elaine?



Elaine, an SP Energy Networks customer, is vulnerable with health difficulties.

In August 2021, she was referred to Home Energy Scotland by our advisors. Our partner then carried out an in-depth telephone interview. Elaine did have a central heating system, but it was old (29 years). She was anxious about the system breaking down and being unable to repair it. After inspecting her home, our partner arranged for a new condensing gas boiler, room thermostat, smoke alarm, CO detector, new radiators, and insulation.

The feedback that we had received from Elaine stated that it was “a wee miracle” and that she couldn’t believe it was arranged & installed at no cost. She heartily recommends the additional services offered by SP Energy Networks.



Our Additional Services

Our support services vary depending on your vulnerability. Our team aims to offer you the best support that is available, we are devoted to delivering additional support to people that require it most.

The team can be contacted on 0330 10 10 154.

Why not visit our website? - A Caring Network

https://www.spenergynetworks.co.uk/pages/a_caring_network.aspx

Meet our team:



Gerry Gilmurray



Jennifer Robb



Joy Gibson



Melissa Dobbie



Shirley Shanks

How do our services work?



If you feel that you would benefit from any of our free services offered above, please get in contact with us and one of our advisors will be happy to help you.

Our services are tailored to your current circumstances which may affect your lifestyle, in order to receive the best support we can offer, you will be expected to share basic information with us (we do not share any of your information with third parties without your permission) in order to allow us to assess your requirements.

SP Energy Networks work with numerous partners who are happy to offer you their service also free of charge.



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